



# Au Bonheur du Lac

## On-site terms and conditions

Welcome to our little paradise ! we wish you a pleasant stay. Do not hesitate to contact us if you need anything or if you have any suggestions to make.

Our house is a private home. For this reason we ask you to kindly respect our privacy and consider the following rules:

### Arrival and Departure

Check in is available from 5pm to 8pm on the day of arrival. Check-in times outside of those specified must be confirmed with us prior to arrival.

We ask that you please vacate your room by 11am on the morning of departure.

### At your disposal

Besides your room, you can use our terrace, the veranda with its television, and garden. The WIFI is free in all rooms however illegal downloads are forbidden. The family home is private.

### Breakfast

Breakfast is served from 7:30 am to 10:00 am. If possible, please inform us the day before at what time you wish to have breakfast. Breakfast can be served inside or outside the house or on your private terrace, if weather permits.

A gluten or lactose free breakfast is available on demand for people with allergies or intolerance.

### Rooms

It's forbidden to do any washing or cooking in the rooms. 😊

A flat-screen TV with cable (TNT) is available in each room, the sound should be moderate from 10.00 pm.

We come everyday to empty the bins and change the towels if necessary.

### Cleaning, towels and sheets

Towels are changed twice a week, sheets are changed once per week. Please notify us if you wish to have clean towels / sheets more often. It is not allowed to take our towels to the public beach.

Beach towels are available for loan on request.

### Smoking

Please note that we are a non-smoking establishment. Smoking is only allowed in the garden.

### Noise

Please avoid noise between 10.00 pm to 7.00 am.

### Keys

From 10.00 pm the door is locked. If you return later, please ask the gate's code before you go. Take your room key with you. If you lose it we will have to charge you the cost of a replacement.

### Damage

Please inform us of any damage so we can exchange or repair the damaged item. We will charge you for significant or deliberate breakages caused.

### Guestbook

We invite you to write your comments in our guestbook. If you are satisfied with your stay with us please tell your friends about it.

If you are not satisfied please tell us so we can improve.

### Liability

We do not accept liability for the damage or theft of any vehicles or valuables (jewelry, multimedia devices, various methods of payment, etc.) whilst on our property.